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# CURRICULUM VITAE



# MARY E. VARNUM, MT (ASCP), NYS CLT

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# **CLINICAL LABORATORY MANAGEMENT & CONSULTING EXPERIENCE**

#### Cynergy Consulting Services, Inc. — Senior Vice President:

- 2009—Present
- > Senior laboratory management consultant for healthcare organizations with expertise in:
  - Laboratory Automation;
  - Technical Services;
  - o Revenue Management;
  - Staff Recruitment & Development;
  - Product Services; and,

- Regulatory Compliance;
- New Business Development;
- Quality Management;
- Contract Negotiations;
- Client Retention & Satisfaction.

#### **❖** Instrumentation Laboratory — Account Manager:

2013—Present

Regional laboratory-technology sales and customer relationship manager for hemostasis and blood testing equipment.

#### **Crouse Medical Practice (formerly Internists Associates of CNY):**

1989—2013

- > Outreach Coordinator & Client-Management Specialist
  - o Expansion of outside business through development of successful outreach program;
  - o Development of additional patient service centers throughout Central NYS;
  - Increased 2009 lab revenue by 40% over prior fiscal year; and,
  - Developed business models for an effective ROI to support new instrumentation purchases.

#### Laboratory Supervisor

- Manage and supervise phlebotomy and laboratory staff of 20;
- Monitor laboratory instrumentation maintenance and quality control;
- Supervise and coordinate all technical trainings;
- o Implemented competency assessment program for laboratory staff;
- o Prepare laboratory staff for DOH inspections and monitor all aspects of compliance; and,
- o Negotiate with vendors for instrumentation and supplies.
- > Senior Medical Technologist (Generalist)
  - o Performed routine and complex laboratory tests as a generalist in all departments.

# Community General Hospital — Medical Technologist:

1988-1989

Focus on hematology working across all shifts.

#### **❖** Cortland Memorial Hospital — Medical Technologist:

1979-1988

Generalist working across all departments.

#### **LICENSES & CERTIFICATIONS**

- **❖ American Society of Clinical Pathologists:** *Medical Technologist*
- **State University of New York, Dept. of Education:** Clinical Laboratory Technologist
- **University of Notre Dame:** Bayer Healthcare Executive Management Program

# **EDUCATION**

- **❖** Utica College of Syracuse University
  - **Bachelor of Science**—*Medical Technology:*

1977—1979

- **State University of New York at Morrisville:** 
  - ➤ **Associate of Applied Sciences**—*Medical Laboratory Technology:*

1975—1977

# PROFESSIONAL APPOINTMENTS

NYS Board for Clinical Laboratory Technology—Board Member for Licensure/Discipline

### **PROFESSIONAL AFFILIATIONS**

- ❖ American Society of Clinical Pathologists (ASCP)—Associate Member
- Clinical Laboratory Management Association (CLMA)—Member